

**Live Well South Tees Board**

**Thursday 25th March, 2021**

**Please note that this is a virtual meeting.**

**The meeting will be live-streamed via the Council's [Youtube channel](#) at 2.00 pm on Thursday 25th March, 2021**

	<b>Agenda Item</b>	<b>Priority</b>	<b>Time</b>
<b>1.</b>	<b>Welcome and Introductions</b>		2.05 pm
<b>2.</b>	<b>Apologies for Absence</b> <i>Cllr Mary Lanigan / Cllr Dorothy Davison</i>		2.05 pm
<b>3.</b>	<b>Declarations of Interest</b> <i>Cllr Mary Lanigan / Cllr Dorothy Davison</i>		2.05 pm
<b>4.</b>	<b>Minutes- 14 December 2020</b> (Pages 3 - 8)		2.05 pm
<b>5.</b>	<b>Whole System Change Best Start in Life - Presentation and Discussion</b> <i>Kathryn Boulton - Corporate Director Children &amp; Family Services – Redcar &amp; Cleveland Borough Council</i>	1,2,3	2.10 pm
<b>6.</b>	<b>South Tees Wellbeing Network Launch/ Mental Health update</b> <i>Dominic Gardner - Director of Operations – Tees -Tees Esk and Wear Valleys NHS Trust</i>	1,2,3	2.50 pm
<b>7.</b>	<b>Tees Safeguarding Adults Board - annual report</b> (Pages 9 - 30) <i>Darren Best– Chair of Tees Safeguarding Adults Board TSAB Strategic Plan 2020/21</i>	1,2	3.30 pm

8.	<p><b>Health and Wellbeing Executive Chair's report ( assurance report)</b> (Pages 31 - 34)</p> <p><i>Dr Ali Tahmassebi, Chair of Health and Wellbeing Executive</i></p>	1,2,3	3.55 pm
9.	<p><b>Date and Time of Next Meeting</b></p> <p>TBC</p>		

Priority 1 – Inequalities
Priority 2 – Integration
Priority 3 – Information and Intelligence

**JOINT HEALTH AND WELLBEING BOARD**

A meeting of the Joint Health and Wellbeing Board was held on 14 December 2020.

**PRESENT:** Councillors M Adams, M Anderson, A Barnes, C Blair, L Bosomworth, K Boulton, B Cooper, Mr M Davis, D Davison, A Downey, D Gardner, S Kay, M Lanigan, M Milen, M Ovens, P Rice, E Scollay, Ms C Smith, D Tomlinson, K Warnock and L Westbury

**OFFICERS:** S Blood  
C Breheney  
J McNally

**APOLOGIES FOR ABSENCE** S Butcher, D Fowler, Mr D Gallagher, B Kilmurray, J Lowe, T Parkinson, Councillor M L Smiles, Mr A Tahmassebi, L Bessant, S Page, J Sampson, J Walker.

**DECLARATIONS OF INTERESTS**

There were no declarations of interest made at this point of the meeting.

**1 WELCOME AND INTRODUCTIONS**

Councillor Lanigan welcomed everyone to the meeting of the Live Well South Tees Board.

**2 MINUTES OF THE LIVE WELL SOUTH TEES BOARD - 3 SEPTEMBER 2020**

The minutes of the Live Well South Tees Board meeting held on 3 September 2020 were agreed as a true and accurate record.

**3 ADDRESSING INEQUALITIES - PRESENTATION AND DISCUSSION**

The Board received a presentation from the Director of Public Health South Tees on Addressing Inequalities.

The presentation provided the definition of Health Inequalities:

- Health Inequalities are unfair and avoidable differences in health across the population, and between different groups within society. Health inequalities arise because of the conditions in which we are born, grow, live, work and age.
- Health Inequalities result in poor health being experienced from a younger age, at a higher intensity for a greater proportion of life and ultimately in premature death.
- The factors influencing health inequality and the dimensions of inequality are complex

The Board heard of the overlapping dimensions of health inequalities:

**Socioeconomic groups and Deprivation**

- Unemployed, low income, deprived areas

**Protected characteristics in the Equality Duty**

- Age, sex, religion, sexual orientation, disability, pregnancy and maternity

**Inclusion health and vulnerable groups**

- Homeless people, Gypsy, Roma and Travellers, sex workers, vulnerable migrants and people who leave prison

## Geography

- Urban and rural

## The North East Context

The North East is a great place to live and work with many positive assets conducive to good health and wellbeing. However there are stark differences for those living in the most deprived areas compared to the more affluent areas.

Inequalities within boroughs e.g within Middleborough smoking in pregnancy varies at ward level between 1 and 35% following significant recent improvements in pathways and support the gap persists. Patterns of inequality can be locked in at an early age and follow in individual throughout their life impacting on longer term life expectancy. Under 15s admissions for injury varies between 119-247/100,000 compared with 110/100000 for England - context 30% of children living in poverty.

It was advised that key contributors to the gap in length and quality of life included deaths caused by heart disease, stroke, and cancers which made up half of the gap in life expectancy between the most and least deprived quantiles in England.

The Director of Public Health stated that the COVID-19 infection and illness does not affect all population groups equally:

- Mortality - People aged 80 or older with COVID-19 were seventy times more likely to die than those under 40. Being male, living in a deprived area and being a member of Black, Asian and Minority Ethnic (BAME) groups are factors independently associated with a higher risk of dying from COVID-19. As were conditions such as diabetes and obesity which are also unevenly spread.
- Transmission - people in lower paid work are more likely to be unable to work from home (care work, hospitality, cleaning and transport) and/or to be socially distanced in their work, those from lower incomes groups are more likely to live in overcrowded housing and may have limited access to outdoor space  
Indirect harm - the burden of lockdown measures falls hardest on those with poor living conditions, educational impacts unevenly spread with many facing barriers in accessing education remotely due to issues such as access to technology and home environments conducive to learning and financial impact of furlough, job loss and insecurity.

People with inequalities also faced:

- Increased vulnerability - poorer general health
- Increased susceptibility - impact of stress on immune systems
- Increased exposure - job roles and contacts
- Increased transmission - housing and shared spaces

The impacts of Covid-19 were explained to the Board by the Director of Public Health:

### Direct effects

- Infection of Covid-19 causing direct health issues including morbidity, death and longer term health, social and economic impacts for those affected.

### Indirect effects on Health and Social Care

- Re-centering of Health and Social Care services to react to Covid means that non Covid services have not been available or people haven't perceived them to be available leading to morbidity and mortality from non Covid health and social issues

### Indirect effects from impact of Covid response on Health and Society

- Social distancing, shielding of vulnerable individuals and other measures can impact on health such as mental wellbeing and society such as children's education.

#### **Direct and indirect of Covid on economy**

- Covid will effect the economy through both the disease itself and the indirect results of the response. This likely to increase poverty and hardship.

The Board heard that Covid-19: Health and the Economy are not separate choices but interlinked. The burden of poor healthy life expectancy and poor population health is greatest on the health and social care system, placing increased demands on the system and resulting in a system over-focussed on the treatment of ill health at the expense of prevention. The patterns of health and care service utilisation and health seeking behaviours across Tees Valley demonstrate a reliance on urgent and emergency care pathways demonstrated by higher levels of A&E attendances, higher utilisation of the NHS 111, emergency and elective admissions. The impact this has on diagnosis, treatment, recovery and mortality of cancers, respiratory, cardiovascular diseases and other mental health conditions is very well documented in the joint strategic needs assessments, DPH annual reports, PHE finger tips and other sources of population health intelligence. The relationship between poor health, over reliance on hospitals and impact on resources available for prevention has been described as the vicious 'cycle of missed opportunity'.

The following recommendations were made to the Board:

- Adopt a Social Value Charter across Anchor Organisations
- Apply Inequalities Impact Assessment to key policies across partners
- Develop whole systems monitoring and strengthen accountability for inequalities across the system
- Add to Existing Workstreams:
- Commit to aligning priorities and activity across partners working together on early years (service level) - BSIL Workstream
- Expansion and system wide adoption of approaches which take financial crisis as a call for help replacing sanctions with coordinated multi-agency support (civic-service) - MH Workstream

The Board was informed of the Social Value Charter for Anchor Organisations:

- Employ Local - Training and employment can create a resilient and innovative local economy. Link to Foundation for Jobs & 50 Futures
- Buy Local - Develop dense local supply chains of businesses likely to support local employment and retain wealth locally
- Think Local - Play an active part in local communities - partnerships with VCS; volunteering opportunities, sharing skills
- A great place to live - Commit to protecting the environment, minimising waste and energy consumption and using other resources efficiently
- Good employers - Value the welfare of staff and those within supply chains

**AGREED** that the recommendations, as presented, were approved.

**COVID UPDATE**

The Board received an update from the Director of Public Health for South Tees on Covid. The Board heard that the rates of Covid infection across Redcar and Cleveland had flattened and had dropped dramatically from around 500 cases per 100,000 to around 140 cases per 100,000 however the rate of decrease has flattened. In Middlesbrough cases are starting to increase which is driven largely by 25-34 year olds which is a concern that it escalates through to older age groups and can have an impact on the hospitals. The Board was advised that activity within the hospitals had reduced and was flattening. It had reduced from 20-25 new cases per day to around 10 people who had been admitted to hospital with Covid or diagnosed in the hospital. It is significantly lower than what it was but is still providing pressure on the NHS. It was advised that there is 10-11 people in the Intensive Care Unit at James Cook Hospital.

The Board heard that the rates had fallen very rapidly but unfortunately they had not fallen far enough from the perspective of the Director of Public Health for the easing of restrictions over the Christmas period when more families will be mixing and staying overnight which could amplify the spread of the virus and there is concern that we could see a rate of increase to that of before the national lockdown which was around 500 cases per 100,000. It was advised that January is a busy period for the NHS and the impact of the easing of restrictions over the 5 day Christmas period will be critical.

It was advised that work is being undertaken on Communications and amplifying the messages of the national communication around Covid to ensure that people enjoy Christmas as safely as possible. There is a pilot community led testing taking place in Grangetown running until 18 December to see what the demand for testing is. The pilot will test asymptomatic residents using the lateral airflow tests and will determine what communities think of this testing.

Both Middlesbrough and Redcar and Cleveland all looking at opening up a larger testing regime around mid-January which will give both local authorities time to plan and allow for learning from other areas that have carried out mass testing as the financial modelling relies on numbers tested for the income that would be received to support the costs.

The Board also heard that both local authorities had signed up to the local tracing partnership which will look at contacting residents that the national scheme has been unable to contact this went live on 9 December 2020 and both local authorities a part of a pilot to get those cases sooner than 32 hours and get access to them immediately which will have an impact as residents will be informed of support that is available to them. There is a drive between Christmas and New Year to have as many contract tracers in place as possible in case of a rise in numbers.

Members raised grave concerns over the relaxing of rules over the Christmas period and also if both areas are reduced from Tier 3 to Tier 2. A member queried the rates of cases in schools and was advised that the rates of cases in Redcar and Cleveland schools had decreased slightly but they were rising in Middlesbrough schools which reflects the rates of community transmission. There has not been an amplification of numbers through schools as generally when a case is identified the bubbles isolate.

The Board also heard about the work being undertaken at James Cook Hospital regarding the vaccination programme. The hospital had vaccinated around 400 members of staff, patients and care home staff each day since the arrival of the vaccine. It was advised that approximately 400 care home staff had been vaccinated between Tuesday and Friday. A member queried about the Oxford vaccine it was advised that there had been no further information on when this vaccine would be available. Alan Downey acknowledged the phenomenal effort being made at James Cook Hospital. It was advised that the hospital are waiting on a daily basis for the vaccine to arrive. Concerns were raised by members about the time it was taking for the vaccine to arrive and the short supply of the vaccine. Alan Downey stated that they were awaiting the next batch of the vaccine at James Cook Hospital. Following the meeting it was confirmed that the latest batch of the vaccine had arrived and

there had been no interruption in the vaccination programme at James Cook. A member queried how many employees of James Cook Hospital had been infected with the virus it was advised that the level of infection amongst staff was approximately 3 times the average of the population at large. It is closely monitored and a significant number of staff are absent through isolating due to coming into contact with the virus or they have the virus themselves. It was advised that this is currently manageable. It was advised that there has been a drop in the number of patients being admitted with the virus and this had flattened however there is a nervousness in what will happen following the Christmas period. The Board heard that the morale of staff had been boosted due to the arrival of the vaccine.

Systematic approach to consider policies and their impact against Marmot Recommendations:

- Give every child the best start in life
- Enable all children, young people and adults to maximise their capabilities and have control over their lives
- Create Fair employment, good work for all and a healthy standard of living for all
- Create and develop healthy and sustainable places and communities

#### **Whole System Monitoring: Inequalities Focus**

- Identifying inequalities for the patient groups - access, stage of presentation, processes and outcomes
- Identifying patient groups with unequal access and experiencing the greatest inequalities in access to diagnosis and treatment, and /or inequalities in outcomes
- Carefully design and monitor implementation of digitally enabled care pathways to ensure they do not exclude people due to barriers in access, connectivity, confidence or skills.
- Inequalities further upstream on the pathway
- Identify inequalities in preventative, early detection and diagnosis, primary care management, community management and other parts of the pathway
- Why do some patients present early/late and what can be done to support this?
- Social factors associated with access to services that could widen inequalities
- Are there going to be social barriers to accessing services e.g. finance, transport, health literacy, cause barriers to accessing treatment?
- How can we understand the wider pathway and interface with other services and agencies

## **5 HEALTH AND WELLBEING EXECUTIVE CHAIR'S REPORT ( ASSURANCE REPORT)**

The Health and Wellbeing Executive Chair's Report was presented by Kathryn Warnock, South Tees Integration Programme Manager and the following points were highlighted:

- The Better Care Fund will continue into 21/22 up to March 2022 at a Health and Wellbeing Board level. A policy framework is expected in the New Year. An update will be provided to the Live Well South Tees Board on the policy framework and the programme for the future.
- Pharmaceutical Needs Assessment normally the Live Well South Tees Board would be updated on a new Pharmaceutical Needs Assessment but due to Covid the requirement to publish a renewed Pharmaceutical Needs Assessment has been delayed to April 2022. Updates will be provided to the Board where necessary.
- Healthwatch South Tees provided a summary of their engagements that has taken place throughout the Covid Pandemic which is detailed in the report for information.
- Progress against priorities - at the last meeting of the Live Well South Tees Board a presentation was provided on Predictions for Post Lockdown Increase In Demand for Mental Health Services Across System Partners it was advised that Dominic Gardener and colleagues had worked on an action plan and that the strategic oversight for this approach is aligned to the Mental Health Prevention and Crisis Concordat group reporting regularly to the Live Well South Tees Board.

- Funding opportunities, Green Space Social Prescribing bid outcome to be announced shortly and the bid to the Kings Fund Healthy Communities Programme was unsuccessful, however there is a commitment across the Health and Wellbeing Executive and Stakeholders to continue the work and look for alternative funding sources.

**DATE AND TIME OF NEXT MEETING**

The Chair advised that the next meeting would take place on Thursday 25 March 2021 at 2.00pm-4.00 pm.





# Teeswide Safeguarding Adults Board Annual Report

1 April 2019 to 31 March 2020

# Introduction

## Board Overview

The Teeswide Safeguarding Adults Board (TSAB) is a statutory body, responsible for protecting and promoting an adults right to live an independent life free from abuse and neglect.

The Board met on six occasions throughout 2019-20 to discuss and agree key safeguarding adults' work across Tees.



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## Vision 2019-20

Our safeguarding arrangements will effectively prevent and respond to adult abuse.

## Board Member Organisations

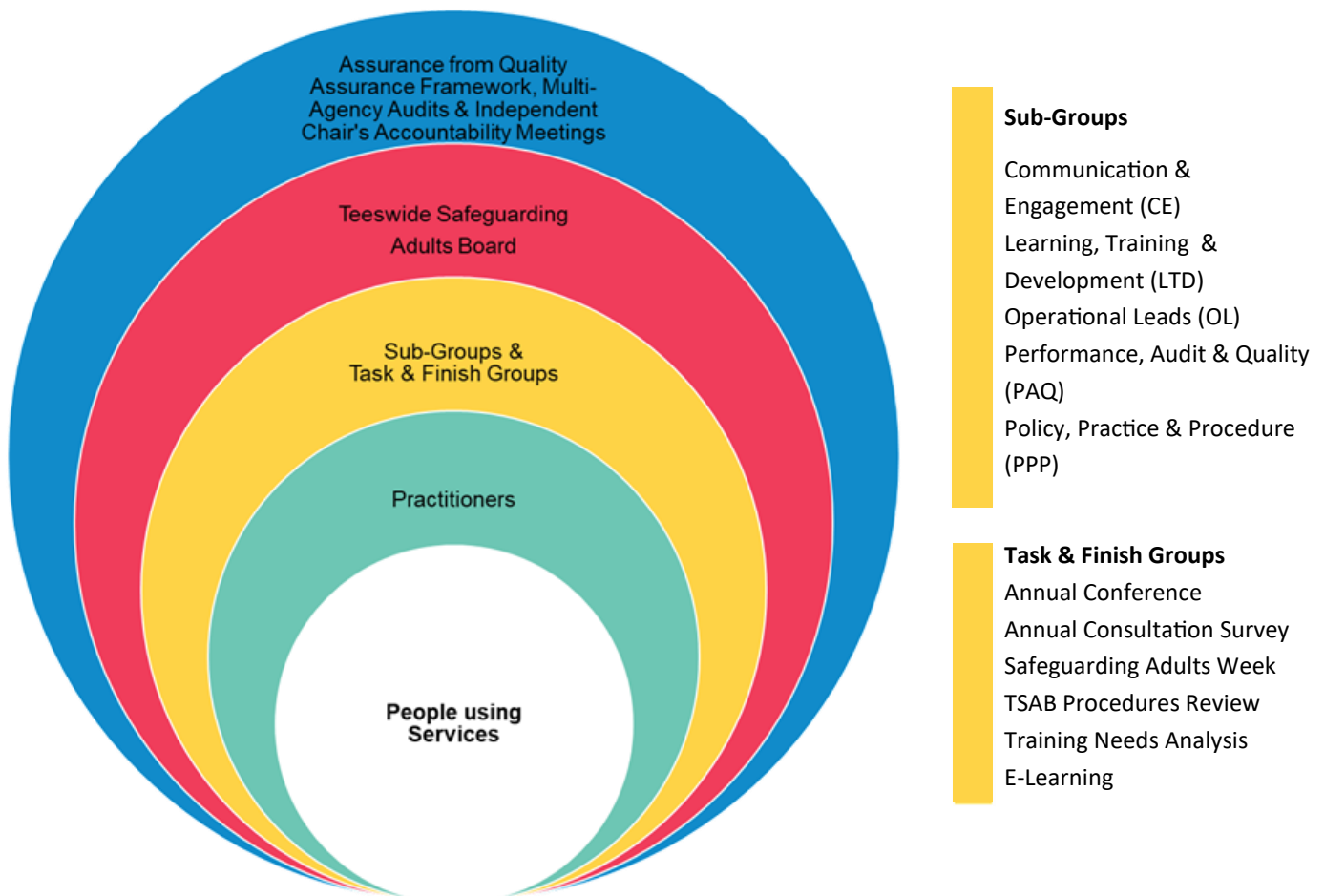
### 6 Statutory Partners

- Cleveland Police
- Hartlepool Borough Council
- Middlesbrough Borough Council
- Redcar and Cleveland Borough Council
- South Tees Clinical Commissioning Group & Hartlepool and Stockton-on-Tees Clinical Commissioning Group
- Stockton-on-Tees Borough Council

### 18 Non-Statutory Partners

- Care Quality Commission
- Catalyst (Voluntary Development Agency)
- Cleveland Fire Brigade
- Community Rehabilitation Company: Durham Tees Valley
- Healthwatch Hartlepool
- Healthwatch Stockton
- Healthwatch South Tees
- HM Prison Service
- Middlesbrough Voluntary Development Agency
- National Probation Service
- North East Ambulance Service
- North Tees and Hartlepool NHS Foundation Trust
- Office of the Police and Crime Commissioner for Cleveland
- Redcar and Cleveland Voluntary Development Agency
- South Tees Hospitals NHS Foundation Trust
- Tees, Esk and Wear Valleys NHS Foundation Trust
- Teesside University
- Thirteen Housing Group

# Board Overview

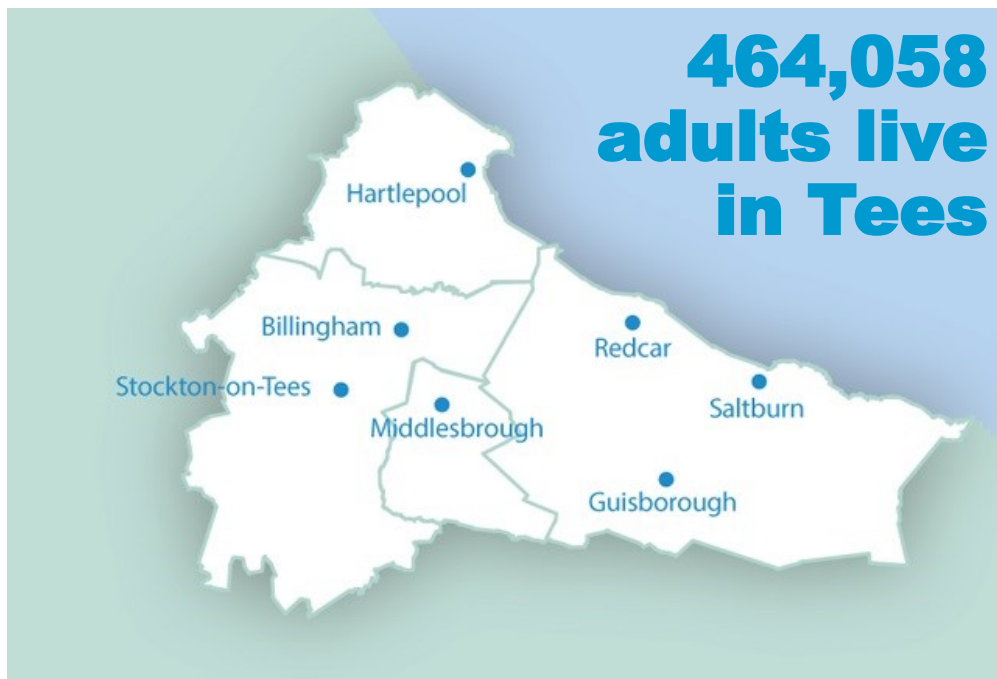


The Board approved the reduction in frequency of Sub-Group meetings in order to place more emphasis on the establishment of ongoing Working Groups and Task & Finish Groups to drive forward specific pieces of work.



TSAB Annual Conference 2019

# Our Year in Figures



**97** Concerns were received on average per week across Tees

**54** Section 42 Enquiries were carried out on average per week across Tees

**37%** Increase in the number of Section 42 Enquiries commenced on the previous year

## Concerns Received

Care Homes	<b>1,600</b>
NHS Secondary Care	<b>677</b>
Social Care	<b>510</b>

**14% decrease** in Concerns received from Care Homes

**70% increase** in Concerns received from NHS Secondary Care

**65% increase** in Concerns received from Social Care

**56%** of Concerns led to a Section 42 Enquiry

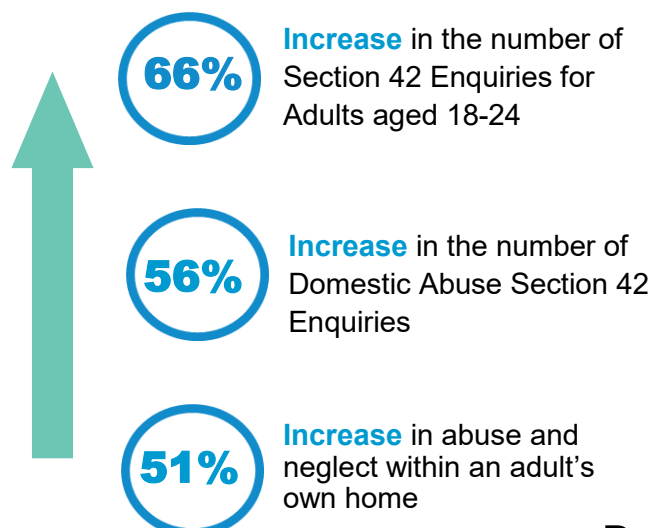
**66%** of Section 42 Enquiries resulted in the risk to the adult being reduced

In **1,398** of Section 42 Enquiries the **source of risk was known to the adult**

In **59%** of all Section 42 Enquiries, the adult at risk was female

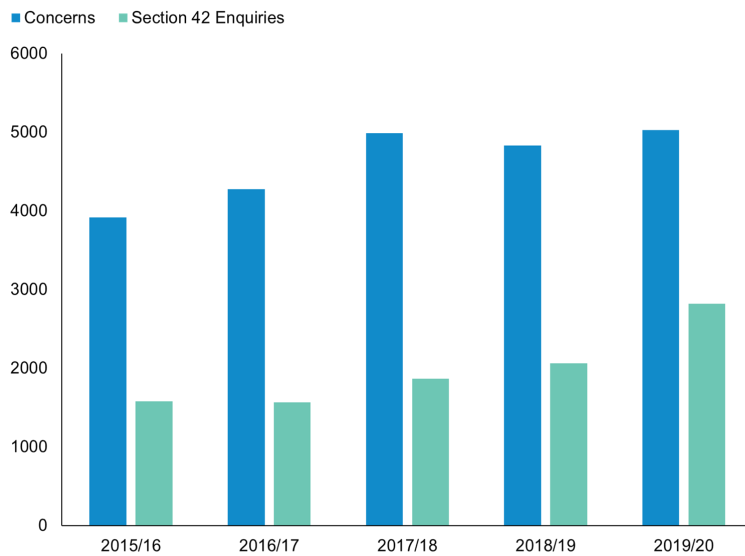


**10** Care Provider services received additional multi-agency support to improve the delivery of care under the Board's **Responding to and Addressing Serious Concerns (RASC)** framework



**Safeguarding Concern** - a report made to the lead agency for the safeguarding process to raise concerns of adult abuse and/or neglect.  
**Section 42 Enquiry** - The Care Act 2014 (Section 42) requires that each local authority must make enquiries, or cause others to do so, if it believes an adult is experiencing, or is at risk of, abuse and/or neglect.

# Concerns and Section 42 Enquiries



The number of **Section 42 Enquiries commencing** increased by **37%** this year. This is as a result of improved reporting mechanisms being implemented by the Local Authorities over the last 18 months, meaning the data is becoming more representative of the safeguarding activity being undertaken in Tees.

It is anticipated that the data will stabilise next year. However monitoring of activity will continue to determine if COVID-19 has had a direct impact on the reporting figures.

## Where did Adult Abuse Occur?

**Own Home**



**47%**

**Care Home**



**37%**

**Community**



**5%**

**Hospital**



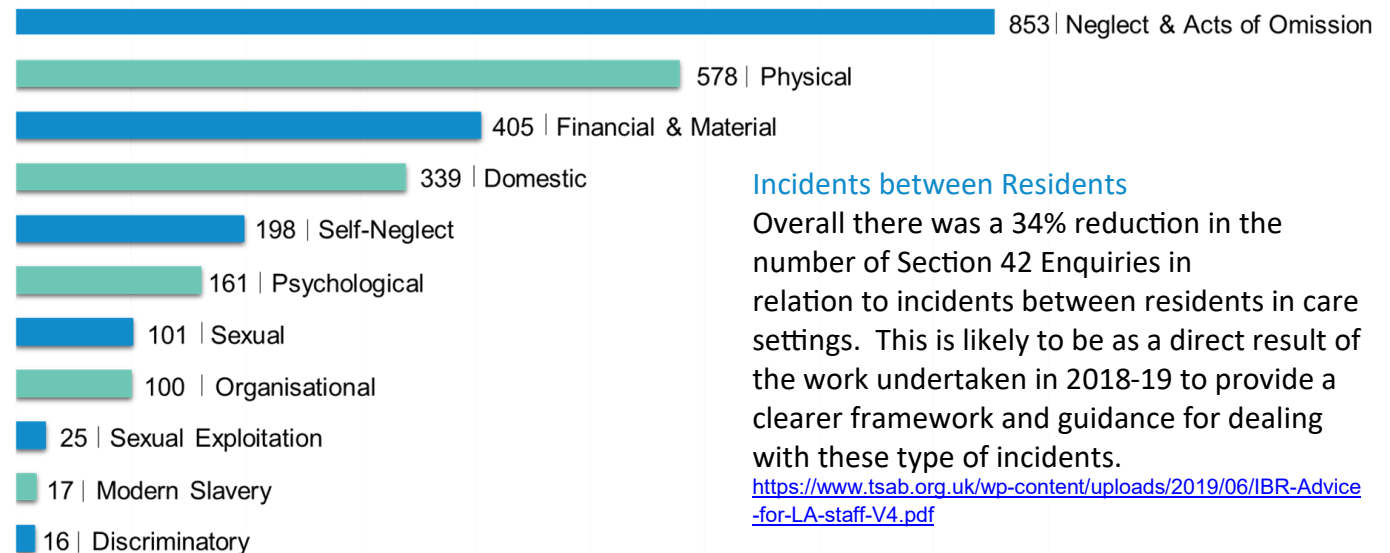
**5%**

**Other**



**6%**

## Types of Adult Abuse



### Incidents between Residents

Overall there was a 34% reduction in the number of Section 42 Enquiries in relation to incidents between residents in care settings. This is likely to be as a direct result of the work undertaken in 2018-19 to provide a clearer framework and guidance for dealing with these types of incidents.

<https://www.tsab.org.uk/wp-content/uploads/2019/06/IBR-Advice-for-LA-staff-V4.pdf>

# 5 Year Key Achievements

The Board was established as a statutory body in April 2015 when the Care Act 2014 came into effect.

## Key achievements: April 2015 - March 2020



### 2019

Largest Annual Conference 'Understanding Exploitation Across Tees' with **134** attendees from across **38** organisations.

The Board held 2 Adult Safeguarding Champions' events across Tees. There are now **182** dedicated 'Champions' from **109** organisations across Tees.

### 2017

Safeguarding Champions initiative launched with **66** Champions initially volunteering.

TSAB Safeguarding Adults Leaflet translated into **5** languages. This is now available in **7** languages.

TSAB Newsletter launched. **13** editions have now been published.

### 2015

TSAB established as a statutory body when the Care Act 2014 came into effect.

TSAB website launched, averaging **500** views per week. The number of viewers has increased by **180%** averaging **1400** views per week throughout 2019-20.

Quality Assurance Framework developed and trialled.

Performance dashboard developed. This has since been commended and shared as best practice.

### 2020

TSAB Development Day brought together senior leaders from across Adults and Children's Safeguarding and Community Safety Partnerships.

Safeguarding Champions dedicated web area developed.

In response to the COVID-19 pandemic the Board and member organisations have considered ways in which we must work differently. This will be implemented and reported on in 2020-21.

### 2018

Introduction of the formal multi-agency audit programme providing a robust process to analyse safeguarding practices across Tees.

Operational Leads Sub Group established

Making Safeguarding Personal training programme commissioned. A total of **102** delegates have accessed this course to date.

The Quality Assurance Framework programme was extended to include non-statutory partners.

### 2016

E-learning portal launched with **3** initial modules. The Board's E-learning platform now hosts **37** courses.

Safeguarding awareness video launched featuring residents from across Tees.

The Strategic Overview of Adult Safeguarding Teeswide Report was published following 18 months of detailed analysis.



# Communication & Engagement

## 'Understanding Exploitation Across Tees'

The Board delivered its largest event to date on 16 October 2019. It was held in conjunction with the Office of the Police and Crime Commissioner for Cleveland and Cleveland's Anti-Slavery Network to coincide with Anti-Slavery Day on 18 October 2019.



A local bus stop advert was commissioned by the Board in June 2019. There were 10 advertisements across the four boroughs resulting in over 1 million views over 2 consecutive weeks.

The Board took part in National Safeguarding Adults Week from 18-24 November 2019, co-ordinated nationally by Ann Craft Trust (ACT).



4 Newsletters were published and read 4,900 times across the year. In September 2019 the first dedicated Safeguarding Champions Bulletin was published, and circulated to 182 Champions from across Tees.



Understanding Exploitation Conference Word Map





"Healthwatch Stockton-on-Tees regularly promote TSAB posts on social media, covering subjects such as annual surveys, adult abuse and advice on avoiding scams. From November 2019 to March 2020, Healthwatch Stockton-on-Tees and its associated project, Stockton Service Navigation Project, shared 22 posts from TSAB on Twitter and Facebook.

News articles on TSAB's annual survey and newsletters were promoted on Healthwatch Stockton-on-Tees website and distributed to over 450 subscribers each."



## Annual Communication & Engagement Report 2019-20;

<https://www.tsab.org.uk/key-information/annual-reports/>

	Followers <b>678</b> Impressions <b>147,100</b>
	Followers <b>340</b> Posts <b>256</b>
	Website views <b>71,518</b> * <b>8,800</b> best monthly views of all time - Feb 2020
	<b>1500</b> leaflets distributed <b>500</b> translated versions

**Annual Consultation Survey**

**90%** of public responses reported feeling safe from abuse and neglect

**97%** of professionals understand how their responsibilities fit into the wider adult safeguarding framework

 **740** Responses received  
\*highest number to date

# What we said and what we did

Priority	What we said we would do	What we did
Prevention	<p>Ensure people are able to access early help and preventative services</p> <p>Reduce barriers to reporting all forms of abuse</p> <p>Further raise public awareness of TSAB work and adult safeguarding</p> <p>Improve engagement with local communities</p>	<ul style="list-style-type: none"> <li>• A Task &amp; Finish Group with representatives from partner organisations and other agencies, developed a detailed plan of action for local engagement activity to participate in National Safeguarding Awareness Week 2019.</li> <li>• Clare’s Law briefing developed and published online. <a href="https://www.tsab.org.uk/key-information/policies-strategies/">https://www.tsab.org.uk/key-information/policies-strategies/</a></li> <li>• Board partners took part in a radio interview to discuss safeguarding activity across Tees.</li> <li>• Local newspaper article published raising awareness of ways in which to report abuse, this also included an online feature.</li> <li>• The voice of the adult video with subtitles was launched. <a href="https://www.youtube.com/watch">https://www.youtube.com/watch</a></li> <li>• Safe Place Scheme literature was reviewed in consultation with a local service user group who have also produced a training video. <a href="https://www.tsab.org.uk/key-information/find-support-in-your-area/safe-place-scheme/">https://www.tsab.org.uk/key-information/find-support-in-your-area/safe-place-scheme/</a></li> <li>• An article highlighting the impact of loneliness and social isolation was published in local authority residents magazines across the winter months reaching 110,000 households.</li> <li>• TSAB shared the Board’s resources and delivered a presentation at the local Clinical Commissioning Group Care Home Conference.</li> </ul>

In 2019 Middlesbrough identified the need to restructure our Access and Safeguarding Teams to create a more seamless journey from the point of referral through to making enquiries, undertaking care needs assessments and holding multi-agency meetings. This involved appointing our Access Safeguarding Lead Officer and taking forward a review of the service. In November 2019 our Access Safeguarding service review was finalised and the teams were brought onto one site in January 2020. The investment in our new structure has given us the ability to bring about changes in our process and has promoted culture change to ensure that we take a strengths based approach to safeguarding and that safeguarding good practice has been reinforced across adult social care.



Cleveland Police have converted the Child Abuse Investigation Team and Vulnerable Adults Teams into CAVA, an omni-competent specialist crime team in the areas of Children and Adults. This followed a review and concerns around vulnerable adults being a single point of failure given the limited resources and experience. CAVA broadens the scope for investigations involving vulnerable adults and promotes the need for investment into the area.

Over the past 12 months Cleveland Police and Adult Social Care Team Managers have worked in partnership to ensure appropriate sharing of information. This has resulted in new guidance across both areas and safeguarding thresholds being adopted by police.





Priority	What we said we would do	What we did
Protection	<p>Provide effective, consistent, timely and proportionate responses to reported abuse</p> <p>Encourage a strengths based approach which puts the person at the centre of all safeguarding work</p> <p>Develop strategies and guidance for dealing with all forms of abuse</p> <p>Carry out focused work on specific aspects of adult safeguarding to ensure a collaborative and person centred approach</p>	<ul style="list-style-type: none"> <li>• New panel arrangements established across Tees authorities provides a multi-agency forum for complex safeguarding cases to be highlighted and action plans to be developed.</li> <li>• Work was undertaken by partners of the Anti-Slavery Network to establish a Tees-wide Victim Care Pathway.</li> <li>• A number of TSAB guidance documents were refreshed and new guidance published: <ul style="list-style-type: none"> <li>⇒ Self-neglect guidance was relaunched with a particular focus on non-typical self-neglect</li> <li>⇒ Fraud and online scams guidance produced</li> <li>⇒ Romance scams guidance produced following increased reporting in cases across Tees</li> <li>⇒ Causing S42 Enquiries</li> <li>⇒ Other Enquiries</li> </ul> </li> </ul> <p><a href="https://www.tsab.org.uk/key-information/policies-strategies/">https://www.tsab.org.uk/key-information/policies-strategies/</a></p> <ul style="list-style-type: none"> <li>• New Inter-Agency Safeguarding Procedures launched. A Task &amp; Finish Group was formed to review the procedures following an initial consultation survey in 2018 and a further survey in 2019. Interactive versions of the procedures were also developed and published online. <a href="https://www.tsab.org.uk/key-information/policies-strategies/interactive-inter-agency-safeguarding-adults-procedure/">https://www.tsab.org.uk/key-information/policies-strategies/interactive-inter-agency-safeguarding-adults-procedure/</a></li> <li>• 9 partner agencies attended 3 Multi-Agency audits across the year. The audits included Modern Day Slavery, Neglect and complex lifestyles including self-neglect and homelessness.</li> <li>• The strength based approach is applied across all types of learning reviews published by TSAB and all face to face training modules for practitioners promote this model of practice.</li> </ul>

‘Brenda’ is 55 years of age and lives alone. She has a diagnosed Mental Health illness. A safeguarding concern was reported to the Adult Safeguarding Team from Brenda’s bank. Concerns were in relation to large bank transfers being made and Brenda possibly being a victim of an online scam. Upon visiting Brenda and discussing the concerns that had been reported, she was adamant that she had met someone online and had been communicating with them for a number of months and that they were now in a relationship. It was important that we listened to Brenda and took her views into consideration in respect of developing and maintaining relationships. We quickly established that Brenda had fallen victim to a Romance Scam. We needed to approach this with Brenda in a sensitive way. We worked with her and helped her understand the different types of scams and how to stay safe online. Through conversations we also identified that she was lonely and isolated. Brenda was supported to access a voluntary sector group that centred around her interest in gardening. As an outcome of this enquiry we raised the issue of Romance Scams with the TSAB and this has now led to some guidance being produced, which we are proactively using as a way of preventing people falling victim to Romance scams.



In April 2019, Thirteen Group developed a new safeguarding reporting system integrated with their Tenancy Management system. This allows staff to record and case manage any safeguarding concerns they report. The information recorded is fully confidential with only the referrer and designated safeguarding referrers across the organisation having access to the cases. The information gathered from the system allows Thirteen to share statistical information with TSAB around the number of safeguarding referrals by Local Authority area, types of abuse, gender, age range and outcome. This will be used to also identify trends in abuse types and other protected characteristics.



# What we said and what we did

Priority	What we said we would do	What we did
<b>Partnership</b>	<p>Ensure statutory agencies work together in an effective manner to protect adults from abuse and neglect</p> <p>Actively engage with partners in children’s focussed and community safety services to promote the delivery of joint priorities and objectives</p> <p>Influence and challenge existing and emerging strategic groups and networks on specific and relevant safeguarding issues</p> <p>Further improve the appropriate sharing of information in every aspect of the work of the Board and partner agencies</p>	<ul style="list-style-type: none"> <li>• Board partners attended the Tees Vulnerable, Exploited, Missing and Trafficked (VEMT) Development Session with a focus on five main themes: communication, membership, performance, transitions and training; setting out plans for future developments in 2020-21.</li> <li>• Representatives from the Safeguarding Children Partnerships and Community Safety Partnership services attended the Board’s development day to discuss and move further towards joint working and delivery of priorities across key areas.</li> <li>• A number of presentations were delivered directly to the Board across the year, including: <i>The Local Criminal Justice Board, Age UK, Cleveland Police Counter Corruption Unit, Whorlton Hall, Alcohol Change UK, Durham Law School (Domestic Homicides in aged 60 and over in the UK).</i></li> <li>• Board representatives became and continue to be involved with the Serious and Organised Crime Group, led by Cleveland Police.</li> <li>• A wide range of organisations from across the Violence Against Women and Girls Network (VAWG) collaborated for Sexual Violence Awareness Week 2020.</li> <li>• TSAB attended a partnership event led by the Department for Work and Pensions and following this, delivered a tailored safeguarding briefing to DWP staff.</li> <li>• Along with other partners across Tees, TSAB wrote to the Secretary of State requesting a review of the decision to cut funding to a local domestic abuse service.</li> </ul>

Probation Court Managers have worked with the Court and Cleveland Police to develop a clear process to co-ordinating and ensuring the effectiveness of Domestic Violence Protection Orders.



In March 2020 at the point of the COVID-19 local lock down, staff who were unable to fulfil their usual role due to the lockdown restrictions were redeployed to temporary roles checking and sharing information with police colleagues. This meant that just at the point at which the risks of domestic abuse were increasing we had a strong focus on gaining the bigger picture of safeguarding risks ensuring we could act on all available information to help reduce the risk to

Tees, Esk and Wear Valleys (TEWV) NHS Trust consistently work with the multi-agency partnership and consider this a priority to ensure good outcomes for all service users. TEWV actively participate in the wider safeguarding agenda such as the Cleveland Anti-slavery network, Multi Agency Public Protection Arrangement (MAPPA) meetings including the MAPPA Strategic Management Board, domestic abuse forums and Prevent. The Trust is also a relevant agency of the Safeguarding Children Partnerships in Tees, contributing to areas of concern such as transitions and exploitation which has no age barriers. The Safeguarding and Public Protection Team enables a robust focus on safeguarding as a whole and follows the ‘think family’ agenda.



Priority	What we said we would do	What we did
<b>Professional Accountability</b>	<p>Gain assurance from our partners about the effective delivery of their services</p> <p>Listen to the voice of the adult to help shape professional practice and improve service delivery</p> <p>Deliver and achieve the Board's performance benchmarks</p> <p>Strive to continually improve and develop safeguarding practice</p>	<ul style="list-style-type: none"> <li>• 11 member organisations took part in the Quality Assurance Framework/self-audit tool, the largest schedule to date. A new audit tool was trialed with positive feedback received from participants and evaluation group members.</li> <li>• The results of the annual survey, which included the voice of service users were used to inform the Strategic Business Plan 2020-21.</li> <li>• Partners presented an assurance report to the Board which included a summary of services provided and commissioned in relation to early help, prevention and loneliness and social isolation.</li> <li>• Following a SAR referral which did not meet the criteria for a review, the decision was made by Sub-Group members to progress an audit looking at the quality of concerns submitted to Safeguarding Teams. The audit will be repeated in 2020-21 to establish if the issues remain.</li> <li>• The TSAB Performance Indicators (PI) assisted in determining how effectively policies and procedures were being delivered. Three out of five Performance Indicators were achieved with the other two being partly achieved, and good progress being made overall.</li> </ul>

Redcar and Cleveland Borough Council experienced a Cyber outage in February 2020, resulting in all data bases and systems being inaccessible for several weeks. Within the first 24 – 48 hours we adapted practices to achieve effective, constant and timely and proportionate responses to safeguarding concerns. Partnership working excelled with Middlesbrough Council providing IT systems (email facility) as an initial interim measure and effective communications with all partners including other Local Authorities, Police and North East Ambulance Service (NEAS).



Our Safeguarding Team developed paper based systems and continued practising in line with standard operating procedures. Practitioners continued to effectively deliver safeguarding arrangements, which were proportionate and appropriate to the presenting risks. There was sustained collaborative working, which informed decision making and further actions taken. Redcar and Cleveland Borough Council remains committed to its supervision and development programmes to ensure learning from practice promotes a continued effective delivery of services.

Cleveland Fire Brigade submitted the biannual Quality Assurance Framework (QAF) Self-Audit in December 2019. Following the review of all documents supplied, the Board highlighted **4 areas of 'Best Practice' and a further 2 highlighted as 'Good Practice'**. The Board were very impressed with the excellent evidence to support the standards, which included the organisation's Safeguarding Children, Young People and Vulnerable Adults Policy, which effectively captured the Think Family approach.





# Safe Place Scheme

The Safe Place Scheme is a network of venues in key community locations. The scheme provides a place of safety to vulnerable adults and their carers, or people who feel threatened or anxious whilst out in the community. Having access to a 'safe place' can help vulnerable residents to live more independent lifestyles whilst promoting their well-being.

An audit of venues took place across Tees to ensure the suitability of locations as well as to identify any additional training needs for staff within the venues, Police Community Support Officers from Cleveland Police were integral in assisting with this process.

Additional work has also taken place this year to update all literature. Independent Voices, a local service user group, were vital in assisting the Board with ensuring the service user leaflets were accessible, understandable and in an easy read format. The group have also produced an informative training video, which can be accessed via our Youtube channel.

## 130 Teeswide Locations



Redcar & Cleveland have made substantial efforts in recruiting suitable new venues across the Borough, with Skills for People leading on the project, increasing the number of safe places from 19 to 47. Efforts will continue next year to maintain the venues and further identify any training requirements across venues throughout Tees.

### Local Opticians Safe Place Venue

*Staff members noticed a lady wandering up and down outside the opticians looking lost and confused. Colleagues went outside to check that the lady was ok and brought her inside the shop. It was clear that the lady was vulnerable and needed help to get back home. Staff were able to establish the lady's name but were unable to obtain any further information from her. The lady was wearing glasses, which lead staff to contact other opticians in the area to establish if anyone knew the lady and had an emergency contact for her. By doing this they were able to obtain a phone number for the lady's daughter and contact her to let her know where her mum was and arrange for her to return home safely.*

# Training

The Board continue to commission training for professionals, in a collaborative arrangement with the Local Safeguarding Children Partnerships across Tees.

## The Board launched 2 new courses:

### Self-Neglect for Practitioners

Launched in November 2019 to coincide with National Safeguarding Adults Week. **4** courses have been delivered to **71** delegates from **29** organisations.

### Carrying out a s42 Enquiry

**1** course delivered to **17** delegates from **11** organisations.

**97%** of delegates across both courses either agreed or strongly agreed that the training met their expectations and objectives.

**100%** of delegates across both courses rated the event as either excellent or good overall.

*"Very informative - trainers were very knowledgeable and took the time to explain things. Group multi-agency discussions were also encouraged."*



Practitioners—Self-Neglect Training



## Safeguarding Champions

The Board hosted its second Safeguarding Champions event in June 2019, with **54** attendees.

There are now **182** Champions across Tees.



*"The mandated safeguarding training compliance remains consistently high. Mental Capacity Act training is now mandatory and Mental Capacity Act Champions are now in place across the Trust."*



Tees, Esk and Wear Valleys  
NHS Foundation Trust

## Partners Training Events

Board members attended an event hosted by South Tees Clinical Commissioning Group aimed at care home staff. The Board delivered a presentation on medication and incidents between residents.

The Board also attended Middlesbrough Council's Trauma Informed Training Conference.

During 2019-2020, realignment of workforce continued professional development took place to integrate Safeguarding into the Maintenance of Competence Cycle. All staff who directly interface with the public to deliver our services were required to undertake personal development through completion of online Safeguarding eLearning packages and assessments.



**3074**

Professionals accessed



**300** Professionals attended face to face training from across **94** organisations

**230**

Workbooks completed



**514** staff trained; **98%** completion rate.

# Early Intervention and Prevention

In 2019 Hartlepool Borough Council and Cleveland Police reviewed the Police huddle. The model brings together community safety, social care and Police officers on the front line to gain a better understanding of what is happening in the local community, analysing events over the last 24hrs and providing key stakeholders with information to support community cohesion.

The adult safeguarding team can see at an individual, street or ward level any incidents that have occurred that may impact on a vulnerable adult.

The huddle is data rich and the challenge is to now use this data to enable stakeholders to better deploy resources, moving away from responding in a crisis to one of early intervention and prevention.



The Government has launched a new online portal that will strengthen its support to charities handling safeguarding concerns or allegations. The portal, based on Gov.uk, offers a step by step guide to help charities correctly manage their concerns, identify the right people to contact if needed and access helpful resources and advice for earlier intervention.

Voluntary Organisations Network North East (VONNE) was appointed to champion the importance of safeguarding and locally available sources of advice and support.

Catalyst has partnered with VONNE and three other local infrastructure organisations in the North East to deliver regular training sessions, develop local safeguarding networks, and share the National Council for Voluntary Organisations (NCVO) resources widely. We have also highlighted the importance of safeguarding by putting on the agenda of all of our forums as a standing item.



## High Risk Panels (Team Around The Individual)

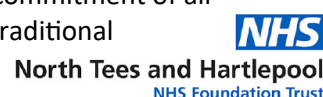
The Team Around the Individual Panel establishes a multi-agency approach to supporting work on complex and/or high-risk cases. The focus of the panel is on addressing the risk to the adult and in doing this will also consider other persons affected. The panel supports multi-agency risk sharing and risk management to facilitate better outcomes for people.

Middlesbrough Council's Adult Social Care team has undertaken work around our response to complex cases ensuring that we take a trauma informed approach which places the service user at the centre of the multi-agency protection plan.

*"Miss A was referred into safeguarding as a high risk victim of domestic abuse with additional concerns about her alcohol dependency and substance use. She had a history of non-engagement with services and was in need of appropriate housing. A collaborative approach was taken, which involved our Access Safeguarding Team and Domestic Abuse Lead, Thirteen Housing, My Sister's Place, the Police and Mental Health Trust (TEWV). The case was also escalated to our Team Around the Individual (TATI) Panel. Miss A was supported to engage with professionals and was able to develop a relationship of trust with the Principal Practitioner in our locality team. She began to actively participate in the safeguarding process and began to make changes in her life. Miss A feels that she is doing really well at the moment and is engaging with services. This case has now been closed to both TATI and safeguarding".*



North Tees and Hartlepool NHS Foundation Trust has worked in partnership with the Local Authorities and other partners across North Tees in relation to the Team Around The Individual panels. The commitment of all professionals involved has helped to manage high risk individuals and has challenged traditional multi-agency barriers, to ensure the individual is the prime focus.



# Modern Slavery

## National endorsement for Cleveland approach to slavery and trafficking

In November 2019, the UK Independent Anti-Slavery Commissioner attended a meeting of the Network during a visit to Cleveland.



*"I was particularly interested in the Network's Victim Care Pathway, and I look forward to working closely with the PCC's Office in future to learn from and share such examples of best practice."*

**Dame Sara Thornton - UK Independent Anti-Slavery Commissioner**



The Victim Pathway was finalised in October 2019 and ensures victims are effectively safeguarded and supported within hours of their rescue. It has been effectively used to safeguard vulnerable people in Cleveland.

In order to assist the Local Authorities across Tees and Cleveland Police, a working group was established to develop a Victim Care Pathway. Hartlepool Borough Council lead the way in relation to the Pathway, which was then shared with the other Local Authorities for them to replicate in order to ensure a consistent Tees-wide approach.



The introduction of the local victim care pathway and the engagement of multi-agency partners with the anti-slavery network has been a positive in effectively safeguarding victims of modern slavery.

*"Lisa is 20 years of age and was discovered by Cleveland Police in a property where she had been held and sexually exploited. Lisa was extremely vulnerable and was estranged from her family home due to previous honour based violence/forced marriage concerns. Upon being rescued it was imperative that a protection plan was formed. The Modern Slavery victim care pathway was implemented and strategy discussions were held with police to determine what actions needed to be taken. Police, Housing Services and commissioned specialist services were all involved in forming a protection plan. Lisa was placed out of area in refuge provision. The case was dealt with urgently and saw a protection plan formed within 2 hours of concern being reported. Lisa was supported by an Independent Domestic Violence Advisor (IDVA) within the refuge service. This ensured immediate wrap around support where additional needs such as sexual health could be addressed."*

This case formed part of a multi-agency audit the findings of which were presented to the Board. It was noted that this case demonstrated good practice and multi-agency working; comments were shared by Cleveland Police praising the local authority for effective partnership working.



In 2019, 10,627 potential victims of modern slavery were referred to the National Referral Mechanism; a 52% increase from 2018. Just over half of the referrals were for individuals exploited as adults. The most common type was labour exploitation.

The Assistant Director for Nursing (Safeguarding) attends the Cleveland Anti-Slavery Network hosted by the Office of the Police and Crime Commissioner. In 2019-2020 the trust worked with the local Clinical Commissioning Group in establishing pathways of health care for individuals rescued from Slavery.



**South Tees Hospitals**  
NHS Foundation Trust

# Safeguarding Adults Review (SAR)

A SAR is when agencies who worked with an adult who has been subject to abuse or neglect, come together to find out if they could have done things differently and prevented serious harm or death from happening. A SAR is not about apportioning blame. Its purpose is to learn from what happened and to see what can be changed so that harm is less likely to happen in the same way to other people in the future.

## Josh

Josh was a young man in his twenties. He was homeless and was diagnosed with diabetes when he was 18. Josh had been known to services from a young age and had turned to substance misuse to help him deal with his emotions following the separation of his parents.

This substance misuse led to anti-social behaviour and assaults within the family and he was taken into care. Josh's extended family then took on the parental role, supporting him into early adulthood and tried to help him to make positive changes to his lifestyle. As his substance misuse did not stop and he became involved with criminal justice systems, they could no longer continue to provide this level of support. Josh left the family home and moved around the area at various addresses until he became homeless.

Josh took multiple overdoses of his insulin, which resulted in a number of admissions to hospital. During these admissions professionals supported Josh to address his housing needs. Unfortunately this was not sustainable on a long term basis and the overdoses continued. As a result of one of these overdoses Josh suffered hypoxic brain injury and it was believed that he was likely to have additional care and support needs for the rest of his life. Josh sadly and unexpectedly passed away in hospital in January 2019.

The Safeguarding Adult Review looked at the 5 month period in Josh's life prior to his brain injury and was published in December 2019, the full report can be accessed here; <https://www.tsab.org.uk/key-information/safeguarding-adult-review-sar-reports/>

An action plan has been created and some early work undertaken, including:

- An appreciative enquiry approach has been adopted by TSAB and cases considered through the multi-agency audit process are now presented to the Board as a Case Study
- A 'Causing Section 42 Enquiry' procedure has been developed and incorporated into training to support professionals who may be asked to undertake an enquiry on behalf of the Local Authority
- The TSAB Inter-Agency safeguarding procedures have been fully reviewed, updated and include web-links to guidance documents to ensure professionals have access to the most up to date policy, procedures and guidance
- A learning briefing on the 'Duty to Refer' and the Homelessness Act has been created and circulated to our partners and the wider workforce
- Non-typical self-neglect is included in the TSAB Self-Neglect training and the Josh case is used throughout to illustrate the complexities of this type of case.



## SAR Sub-Group activity

The SAR Sub-Group met 8 times in 2019-20. Membership includes Senior Managers from our key partners.

The role of the Sub-Group is to consider new SAR notifications, oversee any ongoing SARs or other reviews, oversee the implementation of action plans arising from SAR activity across Tees, and to ensure any learning from reviews (locally, regionally and nationally) are considered by TSAB partners and taken forward in their own organisations.

The following work was carried out;

- 9 SAR notifications were considered this year (compared to 6 in the previous year) and although none met the SAR criteria in full, it was agreed to progress 2 multi-agency Learning Lessons Reviews. The outcome of these reviews will be reported in 2020-21.
- 3 cases were progressed as single agency reviews, 1 case was addressed through a partner's complaints procedure and 1 case was taken forward as a themed review. 2 cases were deemed to require no further action.
- The Josh SAR was published in December 2019.
- The Sub-Group monitored actions identified from the above cases as well as some cases from the previous year: a total of 11 cases.
- Members of the SAR Sub-Group considered summary reports from 9 regional and national SARs or thematic reviews. These reports are available at [www.tsab.org.uk](http://www.tsab.org.uk) and are shared with our partners following each SAR Sub-Group meeting
- The Sub-Group continued to monitor progress against the SAR Carol action plan and this was signed off in October 2019.

## What has been achieved?

- ✓ Each Local Authority established panel arrangements to support individuals with complex and/or self-neglecting lifestyles. This approach enables partner agencies to develop multi-agency plans and risk assessments to support those adults in the Tees area who are most at risk of serious harm or death due to abuse and neglect.
- ✓ Assurance work, including audits were undertaken to ensure our partners have learnt from all cases discussed at the SAR sub-group and made applicable changes within their organisations.
- ✓ Guest speakers have been invited to attend TSAB to talk to Board members about some of the key issues raised through the work of the Sub-Group, including: the Care Quality Commission (CQC) to respond to concerns about gaps in quality assurance processes for people placed out of area and in non-commissioned services, and a senior consultant for Alcohol Change UK who gave a presentation regarding Learning from Tragedies - Alcohol and Adult Safeguarding
- ✓ The Board has further developed their working relationships with Domestic Abuse Partnerships, Community Safety Partnerships and Local Safeguarding Children Partnerships to ensure that learning from all types of reviews is shared locally.
- ✓ Following the publication of a national SAR and concerns raised at the SAR Sub-group, the Board, in partnership with Cleveland Fire Brigade participated in focussed awareness raising of the dangers of emollient creams.
- ✓ Sub-Group members have listened to the outcomes from implementing the Responding to and Addressing Serious Concerns procedures for 4 Services and shared applicable learning across partner agencies.

## SAR Notification Themes:

◆ Domestic Abuse ◆ Suicide

◆ Mental Health ◆ Cross boundary issues ◆ Substance Misuse

◆ Young Adults ◆ Self-Neglect ◆ Poor care ◆ Homelessness



# Our Priorities 2020-21

The Board's Strategic Business Plan 2019-20 has been developed following the results of the annual survey, informed directly by professionals and service users, as well as from feedback and evaluation from partners in attendance at the Board's Development Days.

The top 3 priorities identified by professionals, service users and members of the public will be included within the Strategic Plan 2020-21. These are as follows:

1. Continue to improve general awareness of safeguarding and how people can protect themselves.
2. Help efforts to reduce loneliness and isolation.
3. Strengthen links with children's partnerships and community safety partnerships at a strategic and local level, to embed a think family approach to safeguarding.

## Prevention

### Aim:

**We will develop strategies that reduce the risk of abuse**

## Protection

### Aim:

**We will work effectively together to ensure the protection of adults**

## Partnership

### Aim:

**We will develop a whole community approach to the prevention of abuse**

## Professional Accountability

### Aim:

**We will work to ensure the accountability of all partners in protecting adults at risk of abuse**

The Board will focus on reflecting and learning from the impact of the Covid-19 pandemic on safeguarding practice throughout 2020-21.

The Board will use the principles of engagement, Making Safeguarding Personal and good practice to achieve the actions as set out in the Strategic Business Plan.

The Strategic Plan on a page can be viewed here;

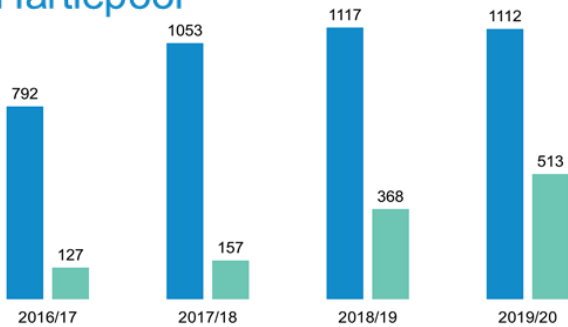
<https://www.tsab.org.uk/strategic-plan/>

# Appendix - 1 April 2019 to March 2020

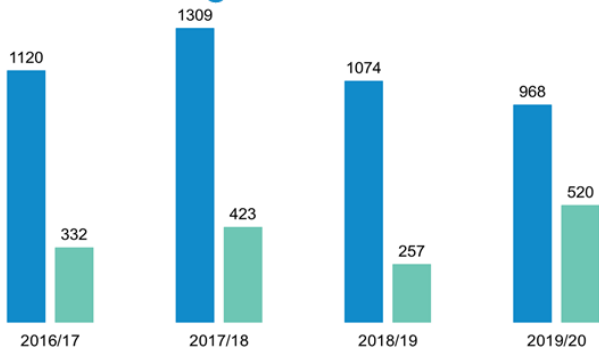
## Local Authority Concerns & S42 Enquiries

■ Concerns ■ Section 42 Enquiries

### Hartlepool



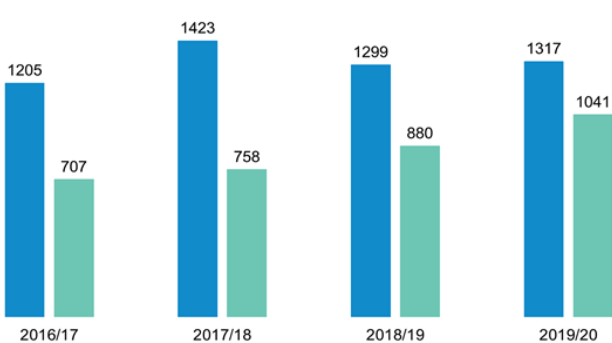
### Middlesbrough



### Redcar & Cleveland

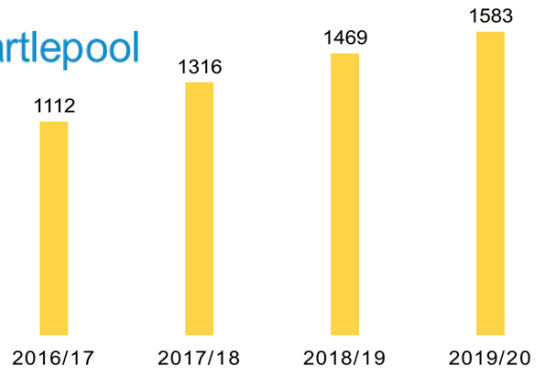


### Stockton-On-Tees

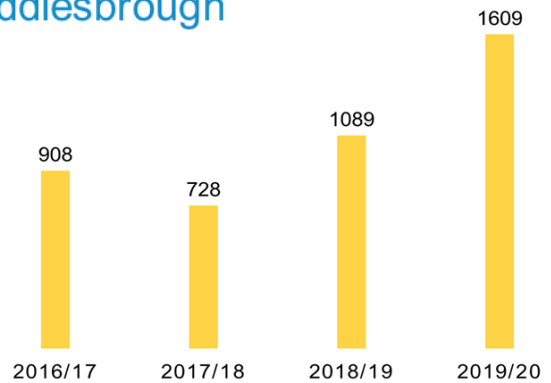


## Deprivation of Liberty Safeguards (DoLS) Applications

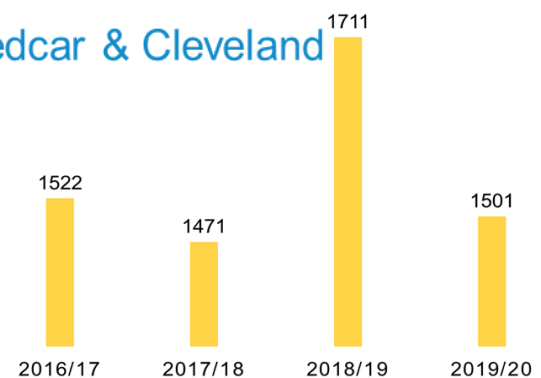
### Hartlepool



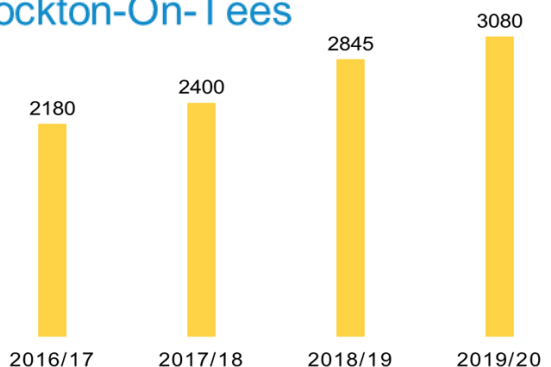
### Middlesbrough



### Redcar & Cleveland



### Stockton-On-Tees





[www.tsab.org.uk](http://www.tsab.org.uk)



Kingsway House, Billingham, Stockton-On-Tees



01642 527263



TeeswideSAB



TeeswideSAB

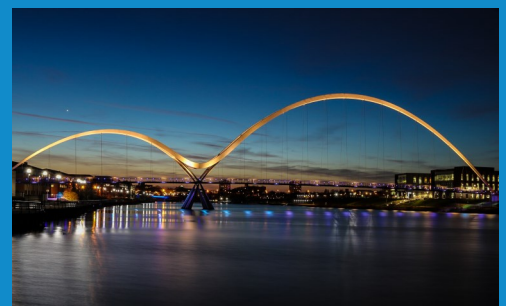
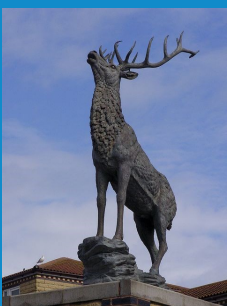
## See it, report it!

If you suspect a neighbour, friend or family member is being neglected or abused, or you need help yourself.

Call **Cleveland Police** 101 or 999 in emergency

Call your local Adult Social Care team:

<b>Hartlepool</b>	01429 523 390
<b>Middlesbrough</b>	01642 065 070
<b>Redcar and Cleveland</b>	01642 065 070
<b>Stockton-on-Tees</b>	01642 527 764
<b>Evenings and Weekends</b>	01642 524 552





## Strategic Business Plan 2020-21

**Vision:** Our safeguarding arrangements will effectively prevent and respond to adult abuse

### Prevention

#### Aim:

We will develop strategies that reduce the risk of abuse

#### Objectives

##### We will:

- Page 29
1. Provide accessible information, advice and support in relation to all aspects of adult abuse and neglect.
  2. Further raise general awareness of safeguarding and how people can protect themselves.
  3. Improve engagement with local communities.
  4. Help efforts to reduce social isolation and loneliness.

### Protection

#### Aim:

We will work effectively together to ensure the protection of adults

#### Objectives

##### We will:

1. Provide effective, consistent, timely and proportionate responses to reported abuse.
2. Encourage a trauma-informed, strengths based and person-centred approach to all safeguarding work.
3. Focus on specific aspects of adult safeguarding to determine best practice and a consistent approach.
4. Learn from the findings of local, regional and national SARs and LLRs, and applicable DHRs and SCPRs.

### Partnership

#### Aim:

We will develop a whole community approach to the prevention of abuse

#### Objectives

##### We will:

1. Ensure Board partners work together in an effective manner to protect adults from abuse and neglect.
2. Collaborate with the LSCPs, CSPs and Strategic VEMT to deliver joint priorities and objectives and further embed a Think Family approach.
3. Influence and challenge existing and emerging strategic groups and networks on specific and relevant safeguarding issues.
4. Contribute regionally and nationally to the further development of the safeguarding adults agenda.

### Professional Accountability

#### Aim:

We will work to ensure the accountability of all partners in protecting adults at risk of abuse

#### Objectives

##### We will:

1. Adopt a proportionate and pragmatic approach to safeguarding adults work during and following the Covid-19 pandemic.
2. Gain assurance from partners about the effective delivery of their services.
3. Ensure individuals accessing safeguarding services are involved with informing the future direction and priorities of the Board.
4. Deliver and achieve the Board's performance benchmarks.
5. Strive to continually improve and develop safeguarding practice.

**We will use the principles of engagement, Making Safeguarding Personal and good practice to achieve the following actions:**

**Prevention**

**Aim:**

**We will develop strategies that reduce the risk of abuse**

**Actions:**

**We will do this by:**

1. Reviewing the TSAB CE Strategy to take into account the findings from the TSAB Annual Survey.
2. Continuing to increase professional's knowledge of all sources of support available linked to adult abuse and neglect.
3. Raising awareness of existing Safe Place Scheme locations as well as continuing to carry out venue audits.
4. Publishing regular themed articles to ensure harder to reach, lonely and isolated people are receiving key information, advice and available support options.

**Protection**

**Aim:**

**We will work effectively together to ensure the protection of adults**

**Actions:**

**We will do this by:**

1. Promoting and monitoring the implementation of the revised TSAB procedures.
2. Delivering an effective learning, training and development plan to meet current requirements.
3. Preparing for the implementation of the MCA Amendment Bill.
4. Engaging with the multi-agency themed work regarding Transitions.
5. Developing and implementing actions plans for all SARs and LLRs, applicable DHRs and SCPRs sharing learning across partner agencies and used to inform future practice.

**Partnership**

**Aim:**

**We will develop a whole community approach to the prevention of abuse**

**Actions:**

**We will do this by:**

1. Establishing a working group to develop a Teeswide Safeguarding All Communication and Engagement Strategy.
2. Working with LSCPs and CSPs to explore joint protocols for managing SARs, DHRs and SCPRs.
3. Ensuring active representation at LSCPs and Strategic VEMT.
4. Delivering, in partnership, a joint development session with LSCPs and CSPs.

**Professional Accountability**

**Aim:**

**We will work to ensure the accountability of all partners in protecting adults at risk of abuse**

**Actions:**

**We will do this by:**

1. Reviewing and learning from the impact of the Covid-19 pandemic on safeguarding adult practice.
2. Delivering a Quality Assurance programme which includes: peer review, Quality Assurance Framework/Self Audit (QAF) and multi-agency audits.
3. Continue to use the Safeguarding Champions initiative to seek the views of people who use safeguarding services.
4. Making best use of performance information to determine actions and priorities to help keep people safe.

**South Tees Health and Well-being Executive Assurance Report**

<b>To:</b>	Live Well South Tees Health and Wellbeing Board	<b>Date:</b>	25 March 2021
<b>From:</b>	Dr Ali Tahmassebi – Chair South Tees Health and Wellbeing Executive	<b>Agenda:</b>	8
<b>Purpose of the Item</b>	To provide South Tees Health and Wellbeing Board with assurance that the Board is fulfilling its statutory obligations, and a summary of progress in implementing the Board’s Vision and Priorities.		
<b>Summary of Recommendations</b>	<p>That Live Well South Tees Health and Wellbeing Board:</p> <ul style="list-style-type: none"> <li>• are assured that the Board is fulfilling its statutory obligations</li> <li>• invite the Lead Executive Officer for the North East and North Cumbria Integrated Care System to an ad hoc meeting of the Live Well South Tees Health and Wellbeing Board.</li> </ul>		

**1 PURPOSE OF THE REPORT**

1.1. To provide South Tees Health and Wellbeing Board (HWB) with updates on progress with the delivery of the Board’s Vision and Priorities and assurance that the Board is fulfilling its statutory obligations.

**2 BACKGROUND**

2.1 To support the Board in the delivery of its priorities a South Tees Health and Wellbeing Executive has been established. The South Tees Health and Wellbeing Executive oversees and ensures the progress and implementation of the Board’s work programme and creates opportunities for the single Health and Wellbeing Board to focus on the priorities.

**3 PROGRESSING STATUTORY HEALTH AND WELLBEING BOARD FUNCTIONS**

3.1 The next section of this report sets out progress the Health and Wellbeing Executive has made against the Board’s statutory functions.

**3.2 Better Care Fund 2020/21 and 2021/22**

3.2.1 In March 2020, local areas were informed that publication of the Government’s approach to the Better Care Fund (BCF) in 2020-21 would be delayed to allow areas to better focus on responding to the COVID-19 pandemic, but that minimal changes would be made for 2020-21.

It was confirmed in December 2020, that areas will not be required to submit BCF plans in 2020-21 but must agree the use of the mandatory minimum funding streams locally and place these into a pooling arrangement governed by an agreement under section 75

of the NHS Act 2006.

National conditions are:

- The contribution to social care from the CCG via the BCF must be agreed, and meet or exceed the minimum expectation
- Spend on CCG commissioned out of hospital (OOH) services to meet or exceed the minimum ringfence
- CCGs and local authorities to confirm compliance with the above conditions to their Health and Wellbeing Boards

Spending plans will not be assured regionally this year and there will be no national approval process. It is the responsibility of Health and Wellbeing Boards to:

- oversee the use of funding, ensuring that it meets the national conditions
- ensure that robust local governance is in place to oversee BCF funds. This includes placing the funding into a pooled fund governed by an agreement under section 75 of the NHS Act 2006 with an appropriate governance structure, that reports in to the Health and Wellbeing Board.
- submit an end of year return.

3.2.2 The Better Care Funds are managed in South Tees through the Adults Joint Commissioning Board and BCF Implementation and Monitoring Group which have members from the CCG and both Local Authorities.

3.2.3 The Adults Joint Commissioning Board has assured the Health and Wellbeing Executive that the funds are in pooled fund arrangements under a section 75 agreement and meet the national conditions. BCF schemes have continued this year and all contribute to at least one of the previous year's metrics which are reducing non-elective admissions and permanent admissions to care homes, supporting patient discharges from hospital and reablement.

Performance reporting has been affected by the pandemic so we have not been able to set targets for the BCF metrics this year. Latest figures show a reduction in permanent admissions to care homes and in non-elective admissions to hospital.

3.2.4 Once received, the Adults Joint Commissioning Board will submit the national year end return on behalf of the Health and Wellbeing Board and Executive.

3.2.5 **Better Care Fund 2021/22**

The policy framework and planning requirements are due but are likely to be delayed. It is expected that there will be no significant changes to the BCF next year with the focus on prevention and anticipatory care, as well as discharge and flow. We will continue to allocate funding and monitor BCF schemes in accordance with the national conditions and these priorities.



**4 Integrated Care System Update**

**4.1** On 11 February 2021, the Department of Health and Social Care published the White Paper Integration and innovation: working together to improve health and social care for all, which sets out legislative proposals for a health and care Bill. The White Paper brings together proposals that build on the recommendations made by NHS England and NHS Improvement in [Integrating care: next steps to building strong and effective integrated care systems across England](#) with additional ones relating to the Secretary of State’s powers over the system and targeted changes to public health, social care, and quality and safety matters.

**4.2** The White Paper groups the proposals under the following themes: working together and supporting integration; stripping out needless bureaucracy; enhancing public confidence and accountability; and additional proposals to support public health, social care, and quality and safety.

**4.3** In order for the Live Well South Tees Health and Wellbeing Board to fully understand the content of the White Paper and its implications locally it is proposed that the Board invite the Lead Executive Officer for the North East and North Cumbria Integrated Care System to an ad hoc meeting of the Live Well South Tees Health and Wellbeing Board

**5 RECOMMENDATIONS**

- 5.1** That Live Well South Tees Health and Wellbeing Board:
- Are assured that the Board is fulfilling its statutory obligations
  - invite the Lead Executive Officer for the North East and North Cumbria Integrated Care System to an ad hoc meeting of the Live Well South Tees Health and Wellbeing Board

**6 BACKGROUND PAPERS**

**6.1** No background papers other than published works were used in writing this report.

**Contact Officer**

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